



Guest Services Directory



Welcome

Dear Guest,

Welcome to the Baymont Inn & Suites[®] hotel of (Anytown). Whether your visit is for business or pleasure, we are pleased that you chose to stay with us. From breakfast to bedtime and all the moments in between it is our primary goal to provide you with warm, hometown hospitality, superior service and a comfortable night's sleep.

We invite you to enjoy our many amenities and services. Our comfortable guest rooms are designed to make you feel right at home. And we will help you stay connected with family, friends and colleagues by providing you with complimentary high-speed Internet access and free local calls, including long distance access. Start each day with a hot continental breakfast, featuring waffles, at the Baymont Breakfast CornerSM – it's on us!

Questions? Please do not hesitate to ask. Just contact the Front Desk. We welcome your feedback, and invite you to share all of your comments and suggestions with us anytime.

And don't forget, our loyalty program allows you to earn Wyndham RewardsSM points to turn your stays¹ into extraordinary rewards.

Once again, thank you for choosing Baymont Inn & Suites. We hope your stay with us will be delightfully memorable!

Sincerely,

Name
General Manager
Baymont Inn & Suites Anytown
1234 Any Street
Anytown, ST 01234

¹A qualified stay is defined as a stay at a qualified rate at one of the participating Wyndham Hotel Group properties.

For future Baymont reservations call 1.877.BAYMONT or visit baymontinns.com



Guest Services & Facilities

You're WelcomeSM

Guest Services & Facilities

Airlines

AirTran Airways	9 + 1-800-247-8726
American Airlines	9 + 1-800-433-7300
Continental Airlines	9 + 1-800-523-3273
Delta Airlines	9 + 1-800-221-1212
Northwest Airlines	9 + 1-800-225-2525
Southwest Airlines	9 + 1-800-435-9792
United Airlines	9 + 1-800-241-6522
US Airways	9 + 1-800-428-4322

Airports

Baltimore/Washington One Airport Way, Baltimore, MD 20707	(555) 555-5555
Dulles Washington International Airport 1144 Union Road, Chantilly, VA 22021	(555) 555-5555
Ronald Reagan Washington National Airport 5055 Route 95, Washington, DC 20001	(555) 555-5555

Airport Transportation & Shuttle Services

Touch 0

Complimentary hotel shuttle service is available with prior arrangements.
Please contact the Front Desk.

Amenities

Touch 0

The hotel can provide baby cribs and rollaway beds with advance notice.
We also have a supply of often forgotten travel necessities.

ATM

ATM located in hotel lobby.

Guest Services & Facilities

Automobile Rental

Alamo	9 + 1-800-426-5266
Avis	9 + 1-800-331-1212
Budget	9 + 1-800-527-0700
Dollar	9 + 1-800-800-3665
Enterprise	9 + 1-800-261-7331
Hertz	9 + 1-800-654-3131

Baymont Breakfast CornerSM

Join us for our complimentary continental breakfast featuring waffles in the breakfast area each weekday morning from 6:30 am to 9:30 am and on weekends from 7:30 am to 10:30 am.

Bell Stand/Bellman

Touch 0

Our bell staff is available to handle your luggage or answer questions about the local area.

Business Center

Open 24 hours a day, the Business Center located adjacent to the lobby has a printer, fax machine and copier for all your business needs, no matter what time of day or night.

Catering and Banquet Services

Touch 312

The hotel offers fine banquet and meeting facilities for business meetings or special occasions. Please contact our catering staff for expert assistance at extension 312.

Check-In/Checkout Time

Check-in time is 1:00 pm daily. Checkout time is 12:00 pm. If you would like to extend your stay please contact the Front Desk by noon on the day of your original departure. Express checkout is also available.

Coffee Services (In-room)

Coffee makers and complimentary coffee are in every room. Complimentary coffee is also available daily for our guests in the lobby 24 hours a day.

Cribs

Touch 0

Cribs are available as a complimentary special request item through the Front Desk. The number of cribs available is limited and will be provided on a first come, first served basis.

Guest Services & Facilities

Do Not Disturb Policy

If you wish not to be disturbed during your stay, please place the Do Not Disturb card on the outside of your door. Our room attendants will not service your room if the card is up.

Dry Cleaning and Laundry Valet

For your convenience, a laundry bag and dry cleaning list are provided in each room. Same day service is available Monday through Friday. If articles are received at the Front Desk by 7:00 am, they will be returned by 6:00 pm. No dry cleaning or laundry valet services available on Saturday, Sunday or Holidays.

Emergencies

Touch 0

In the event of an emergency, medical or otherwise, please call 911 and then contact the Front Desk for immediate attention. To direct dial, please see the following list of numbers:

Poison Control	Touch 9 + 1-800-999-0789
Police (Non-Emergency)	Touch 9 + 555-5555
Fire Department (Non-Emergency)	Touch 9 + 555-5555
Hospital (Non-Emergency)	Touch 9 + 555-5555

Fitness Center

Located on the lobby level and open 24 hours daily. Work out anytime, day or night. Please use your room key for entry.

Front Desk

Touch 0

Contact us for anything you require during your stay, whether it's a recommendation on where to eat or fun places to go. We are here to help you with much more than just your check-in and checkout.

Housekeeping

Touch 678

Please call housekeeping for maid service, extra towels, pillows, blankets or other amenities.

Ice and Vending Machines

Ice machines are located on the first and third floors for your convenience. A vending machine is located on the second floor.

Guest Services & Facilities

Internet Access

Free high-speed wired or wireless Internet access is available throughout the hotel. Please see the “Internet Access” section in this directory for further information.

Iron & Ironing Boards

Each guest room is equipped with a full size iron and ironing board for your convenience.

Key Cards

Should you lose your key card please notify the Front Desk immediately so that your lock may be recoded.

Lost and Found

[Touch 0](#)

For articles lost or found, please contact the Front Desk.

Mail - FedEx - UPS - DHL

All incoming mail will be held for you at the Front Desk. Outgoing mail is picked up daily at the Front Desk.

Meeting Rooms

[Touch 0](#)

Our meeting room is able to accommodate up to 75 people and is available from 7:00 am to 11:00 pm. Please contact the Sales Office for more information.

Messages

[Touch Message Button](#)

If you have a message waiting, the message light on your phone will be on. To retrieve messages, press the Message Button on your phone and follow the voice prompts.

Newspapers

[Touch 0](#)

Complimentary USA Today newspapers are available in the lobby Monday through Friday.

Parking

Complimentary parking is available for all registered hotel guests. The hotel cannot be responsible for items left in vehicles on the hotel property.

Guest Services & Facilities

Pet Policy

[Touch 0](#)

Small pets are permitted to stay with hotel guests. A refundable damage deposit of \$XX.XX is required at check-in. A non-refundable daily pet fee of \$XX.XX per pet/per night is required. The pet policy waiver must be signed at check-in. Please contact front desk with questions or for further information.

Area Veterinarians

Name, address, phone

Pet Exercise Parks

Name, address, directions

Pet Groomers

Name, address, phone

Pet Supplies

Name, address, phone

Pool/Jacuzzi

The swimming pool is open from 6:00 am to 11:00 pm year round. No lifeguard is on duty. Parents are required to be present while children are in the pool area and all guests are asked to follow the posted rules.

Rollaway Beds

[Touch 0](#)

Rollaway beds are available as a complimentary special request item through the Front Desk. The number of rollaway beds is limited and are provided on a first come, first served basis.

Security

[Touch 0](#)

Your safety and security are of the utmost concern to us. Please familiarize yourself with the Safety Guidelines provided in this directory. If a security need arises, please contact the Front Desk for immediate attention.

Transportation

[Touch 0](#)

We will be happy to arrange for taxi service or make recommendations concerning your transportation needs.

Wake-Up Calls

[Touch 0](#)

If you would like to request a wake-up call, you may schedule it by calling the Front Desk.



Safety & Security

You're WelcomeSM

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Safety and Security

Your safety and security are of the utmost concern to us. Please familiarize yourself with the Safety Guidelines provided in this directory. If a security need arises, please contact the Front Desk for immediate attention.

Safety and Security Precautions

- Safe deposit boxes are available at the Front Desk. Under state law, the hotel is not responsible for loss of articles unless they have been properly secured in these boxes. There is a safe deposit box in your room as well. (Verify your State Laws please)
- Be sure to always secure your dead bolt and door guard.
- Use the peephole and fully identify all visitors. If you doubt anyone's identity, please contact the front desk immediately and ask if someone from the staff is supposed to have access to your room and for what purpose.
- Do not needlessly display guest room key cards in public or leave them on restaurant tables or other places where they can be easily stolen. Should you lose your key card please notify the Front Desk immediately so that your lock may be recoded.
- Ensure that all windows and connecting doors are locked.
- Ensure that you have removed all valuables from your vehicle and locked your car.
- Note the location of emergency fire exits displayed on the inside of your guest room door. Dial "0" to report fire or smoke. Use the stairs instead of the elevator during a fire emergency.
- Always pay attention to your surroundings in the parking lot.
- If you see any suspicious activity, please report your observation to the Front Desk.

Emergencies

Touch 0

In the event of an emergency, medical or otherwise, please call 911 and then contact the Front Desk for immediate attention. To direct dial, please see the following list of numbers:

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Telephone,
Television Information
& Internet Access

You're WelcomeSM

Telephone & Internet Information

Telephone

Local calls are free of charge. To dial another guest room, simply dial 7 + the desired guest room number.

Long Distance

Dial 8 + area code and number. You will not be charged additional access fees for long distance calls made from your room. Rates for international and domestic long distance calls charged to your room will be billed at the prevailing rates of the long distance provider. Subject to state and local taxes. Baymont subscribes to (AT&T) Long Distance and Operator Services. For information on the cost of (AT&T) Operator Assisted Calls: Dial 9 + 00.

Calling Card and Credit Card Calls

You can reach other long distance carriers from this telephone by dialing the 800 number provided by that carrier. There will be no access charges.
Dial 8 + 1 + 800 + Carrier Number.

International Calls

Direct Calls - Dial 8 + 011 + Country Code + City Code + Number. Operator Assistance - Dial 8 + 00.

Voice Mail

[Touch Message Button](#)

All guest rooms are equipped with voice mail. To retrieve your messages press the Message Button on the bottom right of the phone's keypad, and then press 1 to play the messages.

Pay Telephones

Pay telephones are located on the lobby level.

Data Ports

Each guest room is wired with a standard Ethernet connection port. Guests are welcome to connect their personal laptop computers to the Ethernet port provided. Ethernet data ports are also available in our Business Center.

High-Speed Wired and Wireless Internet Access

[Touch 0](#)

The hotel provides high-speed Internet access for all guests, free of charge. 24-hour technical assistance is available by calling 1-800-XXX-XXXX. An Ethernet bridge for wireless usage is available at the Front Desk, free of charge (valid credit card required for security deposit).

Telephone & Internet Information

(Insert proper instructions for connecting to wired/wireless Internet per your service provider)

Questions? Call extension XXX for 24-hour assistance.

NOTE: This hotel offers its guests complimentary high-speed Internet access via its third party Internet provider on an "AS IS" / "AS AVAILABLE" basis. This hotel is neither liable nor responsible for any use, access, and/or connection to the Internet service, or for any transmission or result obtained or produced through use of the Internet service. Prior to use of the high-speed Internet service, the hotel advises its guests to review the third party Internet provider's applicable terms of use and privacy policy.

Television Guide

XXX	KWGN - WE	XXX	Lifetime
XXX	KTVD - UPN	XXX	Spike TV (7:00 am - 1:00 am)
XXX	KCNC - CBS	XXX	CMT (1:00 am - 7:00 am)
XXX	Comcast Channel	XXX	The Weather Channel
XXX	KRMA - PBS	XXX	CNBC
XXX	KMGH - ABC	XXX	Food Network
XXX	Municipal Channel	XXX	Sci-Fi Channel
XXX	KUSA - NBC	XXX	TBS
XXX	KTFD (Telefutera)	XXX	KCED Univision
XXX	Discovery Channel	XXX	TV Guide Channel
XXX	KBDI - PBS	XXX	QVC
XXX	KDVR - FOX	XXX	KWHD
XXX	HBO	XXX	C-SPAN
XXX	Cinemax	XXX	WGW
XXX	KPXC - PAX TV	XXX	E! TV
XXX	KRMT	XXX	ACCESS
XXX	KDEN	XXX	BET
XXX	HSN	XXX	MSNBC
XXX	ACCESS	XXX	TCM
XXX	MTV	XXX	KMAS / Telemundo
XXX	USA	XXX	Bravo (M-F 5:30 pm - 4:00 am; WKND 3:30 pm - 4:00 am)
XXX	AMC	XXX	ACCESS
XXX	FOX Sports	XXX	Leased Access
XXX	FX	XXX	Leased Access
XXX	Nickelodeon	XXX	Hallmark Channel
XXX	Disney Channel	XXX	VH1
XXX	Animal Planet	XXX	C-Span 2
XXX	Cartoon Network	XXX	FIT TV
XXX	TLC	XXX	The Golf Channel (6:00 am - 10:00 pm)
XXX	ABC Family	XXX	Oxygen
XXX	ESPN	XXX	Court TV
XXX	ESPN2	XXX	Comedy Central
XXX	The History Channel	XXX	Outdoor Life
XXX	CNN Headline News	XXX	Travel Channel
XXX	CNN	XXX	Galavision
XXX	HGTV	XXX	Speed Channel
XXX	TNT	XXX	TV Land
XXX	A&E	XXX	Toon Disney
XXX	FOX News Channel		



What's
in Town?

You're WelcomeSM

Area Restaurants

Whether you want a quick bite to eat, a relaxing lunch or enjoy dinner for yourself, our complete list of dining options has just what you're looking for.

Baymont Breakfast CornerSM - No Charge

Start your day with a delicious complimentary continental breakfast, including cereal, fresh fruit, waffles and more.

Area Restaurants & Lounges

Ask Front Desk for restaurant directions and maps.

Restaurants

3 Margaritas

6864 South Clinton St.
(303) 925.1667

Applebee's Neighborhood Grill & Bar

10440 East Arapahoe Rd.
(303) 792.3126

Bennigan's

9281 East Arapahoe Rd.
(303) 792.0280

Big Bowl Asian Kitchen

7441 South Clinton
(303) 799.4267

Brooks Steakhouse

6583 Yosemite St.
(303) 770.1177

Brother's BBQ

9069 East Arapahoe Rd.
(303) 799.9777

C.B. & Potts

6575 Greenwood Plaza Blvd.
(303) 770.1982

California Pizza Kitchen

8343 South Park Meadow Center Dr.
(720) 873.0400

Cool River

2000 E. Belleview Ave.
(303) 771.4117

Landry's Seafood House

7209 South Clinton St.
(303) 792.0285

Macaroni Grill

7979 East Arapahoe Rd.
(303) 220.7866

Maggiano's Little Italy

7401 South Clinton St.
(303) 858.1405

Morton's Of Chicago - The Steakhouse

8480 East Belleview Ave.
(303) 409.1177

Lounges

15th St. Tavern

623 15th St.
(303) 572.0822

Alley Cat

1222 Glenarm Pl.
(303) 571.4545

Cool River

2000 E. Belleview Ave.
(303) 771.4117

Cosmo Lounge & Club

1523 Market St.
(303) 607.9209

Lodo Bar & Grill

1946 Market St.
(303) 293.8555

Purple Martini

328 15th St.
(303) 820.0575

Area Attractions

Area Attractions

Take a break from it all and get to know your surroundings. Our city is filled with many interesting and easy-to-get-to services, attractions and points of interest.

Greenwood Village Colorado

A city described as vibrant, progressive, diverse, and focused on quality of life. Greenwood Village is located in Arapahoe County and was incorporated as a town in 1950. Twelve miles south of Denver, it has a resident population of 12,000. The Denver Tech Center and Greenwood Plaza commercial districts add 75,000 people to its daytime population. Once primarily a rural community, Greenwood Village has developed into a dynamic blend of urban and residential areas. It has a variety of restaurants and retail establishments that provide diverse services for every customer and pocketbook. Recreational opportunities abound in Greenwood Village and the surrounding Denver area. With several world-renowned ski resorts and championship golf courses located just a short distance away, the possibilities are endless.

Local Area Attractions

- Denver Tech Center
- Fiddlers Green Amphitheater
- Greenwood Village Curtis Arts & Humanities Center
- West Lands Park
- Centennial Airport

Nearby Attractions

- Cherry Creek & Park Meadows Shopping Districts
- Six Flags Elitch Gardens
- Invesco Field at Mile High
- Pepsi Center & Coors Field
- US Mint
- Denver Museum & Zoo
- Leaver Botanic Gardens

Places of Worship

Assembly of God

Grace Community Church – 11755 East Peak View Ave. (303) 792.7200.

Baptist

Littleton Baptist Church – 1400 West Caley Ave. (303) 795.5074.

Catholic

St. Louis Catholic Church – 3310 South Sherman. (303) 761.3940.

Christian

Community Life Church of South Denver. (303) 683.3844.

Church of Christ – 4690 South Logan. (303) 762.0897.

Evangelical

Highline Community Church – 2052 East Arapahoe Rd. (303) 730.1874.

Jehovah's Witnesses

Jehovah's Witnesses Greenwood Village – 6767 East Orchard Rd. (303) 220.0860.

Jewish Christian

Congregation Yeshuat Tsion – 5600 East Belleview Ave., Suite 131. (303) 740.5413.

Lutheran

Bethany Lutheran Church ELCA – 4500 East Hampden Ave. (303) 758.2820.

Methodist

Hope United Methodist Church – 5101 South Dayton. (303) 779.1040.

Presbyterian

Cherry Creek Presbyterian Church – 10150 East Belleview Ave. (303) 779.9909.

Please contact the Front Desk for a comprehensive listing of the attractions and places of worship in the Greenwood Village area.

Turn Your Stays Into Extraordinary Rewards

Enroll. Stay. Reward Yourself. With Wyndham Rewards[®], it's that simple. Sign up for your free membership today and you'll be part of the travel rewards program that offers you:

- More than 6,500 worldwide locations
- Free nights with no blackout dates¹
- Points or air miles for every qualified stay²
- Hundreds of rewards including airline tickets, gift cards and car rentals
- Special member offers
- FREE travel planning assistance from our program specialists

Join today! It's fun and easy!



1. Ask to enroll at front desk
2. Visit WyndhamRewards.com
3. Call toll-free **1.866.996.7937**

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¹ At participating properties in the U.S., Canada and Mexico only.

² A qualified stay is defined as a stay at a qualifying rate at one of the participating Wyndham Hotel Group properties.